Operating systems supported

QuickBooks Pro or Premier 2012 or QuickBooks Enterprise Solutions 12.0:

- **Windows 7**, all editions including 64-bit, natively installed
- **Windows Vista** (SP2 or later), all editions including 64-bit, natively installed
- **Windows XP** (SP2 or later), all editions including 64-bit, natively installed

Database Servers:

- **Windows**: natively installed Windows 7 or Vista with UAC on, XP (SP2 or later), Windows Server 2008 or 2003, Small Business Server 2008

  **Note**: Windows Home Server Edition is not supported.

- **Linux**: When using an **Enterprise Solutions Database Server-only** installation: natively installed OpenSUSE 11.2, Fedora 12, Red Hat Enterprise 6.0.

QuickBooks Pro or Premier hardware and operating system requirements (client and server)

- 2.0 GHz processor; 2.4 GHz recommended
- 1 GB RAM for single user, 2 GB RAM recommended for multiple users
- 4x CD-ROM drive required for CD installations
- Display optimized for 1024 x 768 screen resolution or higher; 16-bit color or higher
- **Windows**:
  - U.S. version of only
  - Regional Settings are supported when set to English (United States) with keyboard setting to U.S. only
  - natively installed
- Disk space requirements:
  - 2.5 GB of disk space (additional space required for data files)
  - additional software: 250 MB for Microsoft .NET 4.0 Runtime, provided on the QuickBooks CD
  - Additional requirements for Intuit Data Protect in QuickBooks Connected Services offerings
    - Require minimum 2.0 GB Ram
    - Twice the size of the largest File set to back up + 100MB or twice the size to restore. The space is only required from the work folder LocalApplicationData+”Intuit\Intuit Data Protect”

QuickBooks Enterprise Solutions hardware and operating system requirements (client and server)
- **Client:**
  - 2.0 GHz processor, 2.4 GHz recommended
  - 1 GB RAM for single user, 2 GB RAM recommended for multiple users
- **Server:**
  - 2.0 GHz processor (1.2 GHz for Linux), 2.4 GHz recommended (2.0 GHz for Linux)
  - 1 GB RAM, 2 GB RAM recommended - Server
- **4x CD-ROM drive required for CD installations**
- **Minimum 1024 x 768 screen resolution or higher; 16-bit color or higher**
- **Windows:**
  - U.S. version of Windows only.
  - Regional Settings are supported when set to English (United States) with keyboard setting to U.S. only
  - natively installed
- **Minimum network requirements:**
  - 100 Mbps network card
  - 100 Mbps switch or router
  - 40 Mbps network bandwidth
- **Disk space (client and server):**
  - 2.5 GB of disk space (additional space required for data files)
  - additional software: 250 MB for Microsoft .NET 4 Runtime, provided on the QuickBooks CD
  - Additional requirements for Intuit Data Protect in QuickBooks Connected Services offerings
    - Require minimum 2.0 GB Ram
    - Twice the size of the largest File set to back up + 100MB or twice the size to restore. The space is only required from the work folder LocalApplicationData+”Intuit\Intuit Data Protect”

**RAM requirements for Microsoft Terminal Services**

**Important:** Terminal services is only supported with QuickBooks Enterprise.

- 5 users: 2-3 GB
- 10 users: 3-4 GB
- 15 users: 4-6 GB
- 20 users: 6-8 GB

**Software compatibility**

QuickBooks is capable of integrating with hundreds of third-party applications. The following integrations are provided with QuickBooks; additional RAM will enhance the use of these features. See Intuit Marketplace for the most up-to-date list.

- **Microsoft Office:**
  - Office 2010 (including Outlook 2010) both on 32 and 64 bit.
Synchronization with Outlook requires QuickBooks Contact Sync for Outlook (the download is available at no charge).
Contact Sync does not work with the Microsoft Business Contact Manager Outlook plug-in. If a sync is performed, duplicate records could result
- QuickBooks Point of Sale v7.0 and later.
- Adobe Acrobat Reader: Business Planner functionality and viewing forms requires Adobe Acrobat Reader 5.0 or later.
- Payroll and other online features and services requires Internet access with at least a 56 Kbps connection speed (DSL or cable modem recommended).

Firewall and antivirus software compatibility

QuickBooks 2012 has been tested with the following firewall and antivirus products.

Note: In some cases, it may be necessary to adjust settings in these products to ensure the best possible performance with QuickBooks.

- Windows 7 Firewall (all editions)
- Windows Vista Firewall (all editions)
- Windows XP Firewall (all editions)
- Symantec Norton AntiVirus, Internet Security, Norton 360
- McAfee VirusScan Plus, Internet Security, Total Protection
- Trend Micro PC-cillin Internet Security
- ZoneAlarm

Note: QuickBooks will work with systems running RAID (Redundant Array of Inexpensive Disks) but this is not recommended because performance issues may cause QuickBooks to operate slowly.